

## 8.0 Community Facilities and Services



*Town of New Hartford Jerome K. Madden  
Justice Center*

The performance of emergency responders and the availability of cultural amenities help to shape a community and make it a desirable place to live. This section explores the services that are provided in the Town of New Hartford.

### 8.1 Emergency Resources

Both paid professionals and volunteers ensure that residents in the Town are adequately protected during emergencies. The Town of New Hartford recognizes the importance of the perception of safety to both residential and commercial growth and employs an inter-municipal,

collaborative approach to emergency response to meet its needs.

The New Hartford Central Dispatch Center answers all 7-digit emergency and non-emergency calls as well as 911 calls placed to the New Hartford Police Department, New York Mills Police Department, New Hartford Fire Department, New York Mills Fire Department, Willowvale Fire Department and the Town and Village Highway Departments. Through the use of Computer Aided Dispatch (CAD) the dispatcher is able to locate an address to the closest two intersections. The CAD system also keeps records of all Hazardous Materials located within the Town. A list of all residents with health concerns or disabilities that may be important to know in an emergency is also maintained. Central Dispatch has a full time staff of seven that includes a supervisor and 12 part-time employees.

### 8.2 Police

The New Hartford Police Department (NHPD), an accredited police department, is the primary provider of police protection in the Town. The NHPD is a full-time, professional force that patrols 25 square miles within the Town and Village of New Hartford. The Village of New York Mills Police Department polices all of the Village of New York Mills including the section that is located within the Town's boundaries. The Oneida County Sheriff's Department and the New York State Police provide supplemental police services to the Town. The NHPD is located in the Madden Justice Building at 32 Kellogg Road.

The NHPD recognizes the need to maximize community safety while operating within available resources and continually seeks to implement innovative, cost effective strategies. This is reflected in the NHPD's commitment of officers to efforts such as the Community Policing Program, an anti drug program and Sangertown Mall and St. Luke's Hospital Supplemental Patrol Programs.

The NHPD also participates in two multi-jurisdictional task forces: Oneida County Drug Task Force and the Oneida County Sexual Abuse Tack Force. Participation in the task forces allows the police department to have a significantly higher level of manpower dedicated to these types of investigations than it could dedicate on its own. These are proactive measures for which statistics may not be available but which nevertheless contribute to the safety and security of residents and businesses in the community.

The NHPD currently has 23 full-time and six part-time employees. There are 19 full-time and 6 part-time police officers, 3 full-time support staff and one full-time animal control officer. In 2004, the population of the Town was estimated to be 21,294. The Town serves as the shopping destination for the Tri-County area and receives an additional 15,000-20,000 persons/day that must also be served.

Several measures could be used to assess the adequacy of existing police staffing level. The number of police officers could be compared to the size of the population served or the number of crimes reported in the jurisdiction could be compared to the staffing level of the police department. The New York State Department of Criminal Justice Service (DCJS) suggests a standard of one officer per 1000 population, where population includes not only the residents of the Town but all who enter the jurisdiction. Using the DCJS standard, the Town should have 40 police officers instead of its current 22 full-time equivalent. In 1995, 20 officers responded to 17,422 calls and in 2005, 22 officers responded to 27,189 calls. Between 1995 and 2005, the ratio of calls to officers in the Town increased from 871 calls/officer to 1,236 calls/officer. The comparison of present and past officer staffing levels in the Town also indicates that higher staffing levels may be appropriate.

The Town should select a standard that meet its needs and commit to maintaining that standard as growth occurs in the Town. This will ensure that growth does not negatively impact public safety. The table below summarizes New Hartford Police Department requests for service in 1995 and 2005. It should be noted that due to changes in reporting format there is not an exact correlation between the two years in all categories.

**Table 8-1 Requests for Service**  
*Town of New Hartford Police Department*

	1995	2005
<b>Total Investigation</b>	2,172	4,654
<b>Total Motor Vehicle Accidents</b>	958	1,304
<b>Total Traffic/Parking Tickets</b>	2,338	3,963
<b>Total Arrests/Warrant Arrests</b>	1,882	1,549
<b>Total Alarms</b>	839	1,337
<b>Total Assists Other Police Departments</b>	300	160
<b>Total Assists Fire Department</b>	244	189
<b>Total Assists Highway Department</b>	63	48
<b>Supplemental Total</b>	8,626	12,649

	1995	2005
<b>Administrative Functions</b>	N/A	1,336
<b>Total Requests for Service</b>	<b>17,422</b>	<b>27,189</b>
<b>Miles Traveled</b>	214,564	249,168
<b>Total Staff</b>	<b>20 Full Time Equivalent</b>	<b>22 Full Time Equivalent</b>

Source: Town of New Hartford Police Department

### 8.3 Fire

Three Volunteer Fire Departments, operating under a mutual aid system, provide services to the residents of the Town of New Hartford:

- New Hartford Fire Department – Located at 4 Oxford Road in New Hartford, protects the western, eastern and central sections of the Town
- New York Mills Fire Department – Located at 379 Main Street in New York Mills, protects the northern section of the Town including French Road, Burrstone Road and Consumer Square
- Willowvale Fire Company – Located at 3472 Oneida Street in Chadwicks, protects the southern section of the Town including Chadwicks and Washington Mills

The New Hartford Fire Department (NHFD) provides both fire protection and emergency medical services in the Town. In 2005, the NHFD responded to 1,112 incidents. Rescue and Emergency Medical Service incidents accounted for the largest percentage (76%) of the alarms and fires accounted for approximately 2%.

The New York Mills Volunteer Fire Department (NYMFD) provides fire and rescue services in a 47-square-mile area that includes the Village of New York Mills and parts of the Town of New Hartford and Whitestown.

In 2005, the Willowvale Fire Company responded to 208 calls and approximately 70% of those were emergency medical service calls.

### 8.4 Ambulance

Two privately owned companies and one volunteer ambulance corps provide service to the Town of New Hartford. Kunkel Ambulance Service in Utica and Edwards Ambulance Service in Chadwicks are the private providers. The Central Oneida County Volunteer Ambulance Corps is located in Clark Mills. There appears to be an adequate supply of ambulance services.

## 8.5 Health Services

Health care facilities within the Town of New Hartford include the Faxton-St. Luke's Healthcare, Middle Settlement Family Practice, Slocum-Dickson Medical Group P.C and Charles T. Sitrin Health Care Center. Residents also have access to medical and dental practitioners with offices within the community.

Faxton-St. Luke's Healthcare and Middle Settlement Family Practice are part of the Mohawk Valley Network (MVN), an integrated healthcare system that provides care to residents of Oneida and Herkimer Counties. This affiliation of medical service providers includes long-term care facilities, inpatient and community-based rehabilitation centers, cancer centers, addiction recovery services, imaging centers, a regional clinical laboratory, a network of primary care centers and home care providers. Member facilities provide 432 acute care beds and 279 active medical staff members. The St. Luke's Campus is located at 1656 Champlin Avenue and the Middle Settlement Family Practice is located at 4301 Middle Settlement Road in the Town of New Hartford.



*Charles T. Sitrin Health Care Center*

The Slocum-Dickson Medical Group P.C has its central location at 1729 Burrstone Road in the Town of New Hartford. Facilities are also located in Herkimer, Ilion, Rome and Utica. The practice employs over 60 physicians and approximately 375 staff members in 24 specialty areas. There are plans to add approximately 40,000 square feet to the existing building and incorporate the former Med Scan Building at 615 French Road into its campus. Additional staff will include 25 physicians and about 150 support staff. The new building will have the latest in Electronic Medical Records technology for use by physicians and staff.

The Charles T. Sitrin Health Care Center at 2050 Tilden Avenue provides long-term care for 133 skilled nursing patients, 40 medical rehabilitation inpatients, as well as a comprehensive array of rehabilitative services, including physical, occupational, speech and aquatic therapies for persons of all ages.

## 8.6 Educational Resources

Schools are important not only for the education service they provide but also for their contribution to defining the character of a community. School districts and municipal governments are independent entities but they are inextricably linked by the economic climate in which they must operate and the individuals that they serve. Often, the decisions made by one entity have a great impact on the other and it is generally in the public interest that the two entities establish and maintain ongoing communication and cooperation.

Residents of the Town of New Hartford are fortunate to have access to high quality schools as evidenced by the availability of number of Advanced Placement college-level courses for high school students and the high percentage of students that plan to attend college, including highly competitive colleges such as Harvard, Cornell and Colgate Universities. In 2005, the New Hartford school district's AP European history course was named by the College Board as the strongest in the world for a mid-sized school.

Four school districts serve residents in the Town of New Hartford: New Hartford Central, Sauquoit Valley Central and New York Mills and Clinton. Most of New Hartford's population is served by the New Hartford Central School District. Small portions of the Town are served by the other school districts.

During the 2002-2003 school year the New Hartford Central School District had a higher percentage of graduates (93%) that pursued a college education and a lower dropout rate (0.2%) than both the County (86% and 4% respectively) and the State (82% and 5% respectively). This was also true of the New York Mills (95% and 0.0% respectively) and Clinton School Districts (91% and 1.3% respectively). The Sauquoit School District had a low dropout rate (0.5%), but its percentage of students that went to college (79%) was lower than that of the other school districts serving the Town.

The New Hartford School District had a total enrollment of 2,670 students during the 2003-2004 school year while the Sauquoit Valley School District had 1,293 students, the New York Mills School District had 583 students and the Clinton Central School District had 1,634 students. Enrollment figures in all school districts serving the Town were relatively stable between 2001 and 2004.

# Town of New Hartford Comprehensive Plan

New Hartford, NY

## Community Resources

### Legend

-  Police Station
-  Fire Station
-  Medical Facilities
-  Historic Buildings
-  Historical Society
-  Library
-  Schools

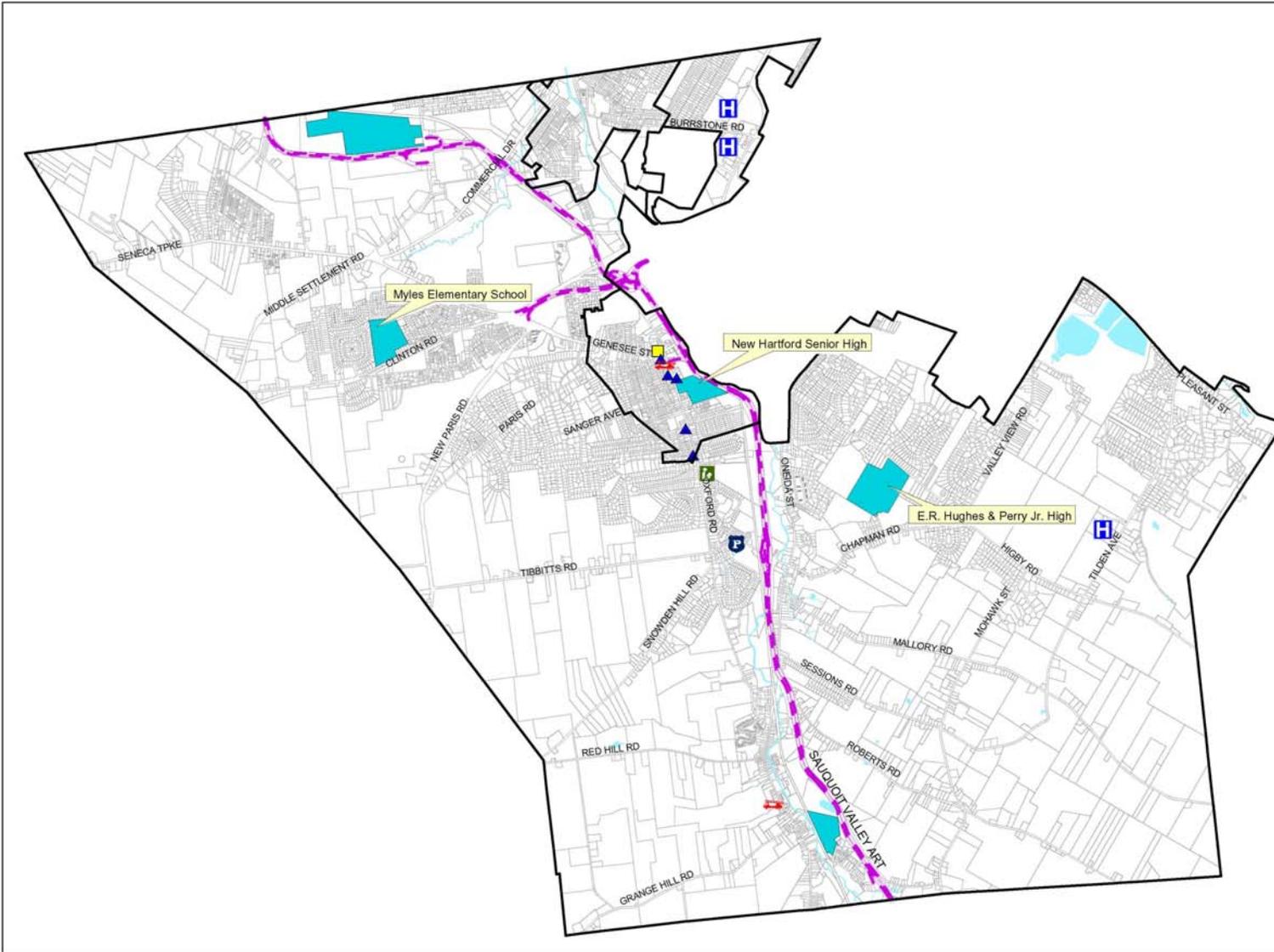
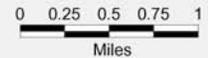


Table 8-2 School Districts Facilities 2003-2004  
*Town of New Hartford*

School	Address	Grades	Enrollment 2003- 2004
<b>New Hartford Central School District</b>			
<b>Hughes Elementary School</b>	340 Higby Rd	K-6	538
<b>Myles Elementary School</b>	100 Clinton Rd	K-6	347
<b>Oxford Road Elementary School</b>	33 Oxford Rd	K-6	439
<b>Perry Junior High School</b>	9499 Weston Rd	7-9	675
<b>New Hartford High School</b>	33 Oxford Rd	10-12	671
<b>Sauquoit Valley Central School District</b>			
<b>Sauquoit Valley Elementary</b>	2601 Oneida St	K-5	526
<b>Sauquoit Valley Middle School</b>	2601 Oneida St	6-8	318
<b>Sauquoit Valley Senior High School</b>	2601 Oneida St	9-12	449
<b>New York Mills Union Free School District</b>			
<b>New York Mills Elementary</b>	1 Marauder Blvd	K-6	322
<b>New York Mills Junior-Senior High School</b>	1 Marauder Blvd	7-12	261
<b>Clinton Central School District</b>			
<b>Clinton Elementary School</b>	75 Chenango Avenue	K-5	616
<b>Clinton Middle School</b>	75 Chenango Avenue	6-8	435
<b>Clinton Senior High School</b>	75 Chenango Avenue	9-12	583

Source: NYS Education Department

The Oneida-Herkimer-Madison BOCES, located at 4747 Middle Settlement Road, is another public educational facility. It offers pre-kindergarten services as well as a GED program and over 20 career and technical courses for adults.

Private educational facilities in the Town include Maranatha Christian Academy and Montessori School of New Hartford. Maranatha Christian Academy is located at 4431 Middle Settlement Road and serves approximately 90 students in grades K-12. The Montessori School of New Hartford is located at 3995 Oneida Street.

In 2000, Town of New Hartford residents had higher levels of education than residents in all comparison areas except the Town of Kirkland. Over 60% of New Hartford residents, who were 25 years or older, had obtained some level of college education. New Hartford had a higher percentage (33%) of residents with a bachelor's degree or higher than the City of Utica (15%), the County (18%), the Town of Whitestown (21%) and the State (27%).

Table 8-3 Educational Attainment - 2000  
 Town of New Hartford and Comparison Areas

	Town of New Hartford	Town of Whitestown	Town of Kirkland	City of Utica	Oneida County	New York State
<b>Less than 9<sup>th</sup> Grade</b>	5.2%	5.6%	2.8%	11.5%	6.9%	8.0%
<b>9<sup>th</sup> to 12<sup>th</sup> Grade (No diploma)</b>	8.3%	8.7%	7.3%	15.9%	14.1%	12.9%
<b>High School Graduate (Includes Equivalency)</b>	24.7%	32.9%	26.1%	30.2%	32.6%	27.8%
<b>Some College (No Degree)</b>	18.7%	20.4%	17.5%	19.3%	18.9%	16.8%
<b>Associates Degree</b>	10.1%	11.4%	9.9%	7.9%	9.2%	7.2%
<b>Bachelors Degree</b>	18.2%	12.8%	17.8%	9.0%	10.9%	15.6%
<b>Master's, Professional or Doctorate Degree</b>	14.8%	8.3%	18.5%	6.2%	7.4%	11.8%

Source: US Census and pjscompany.com

## 8.7 Community and Civic Organizations

A variety of community and civic organizations exist to address the social needs of Town of New Hartford residents including the following:

- American Legion Post 1000
- American Legion Post 1376
- Amicable Lodge No. 664 F&AM
- Clinton Road Senior Group
- Country Club Court Seniors
- Friends of the New Hartford Public Library
- Junior Friends of the New Hartford Public Library
- New Hartford Adult Center
- New Hartford Chamber of Commerce
- New Hartford Community Enrichment Foundation
- New Hartford Kiwanis
- New Hartford Lioness Club
- New Hartford Lions Club
- New Hartford Rotary
- New Hartford Senior Citizens, Inc.
- New York Mills Seniors
- The Meadows Senior Club

- Village Elders Senior Group

## 8.8 Historic and Cultural Resources

Access to historic and cultural resources contributes to the quality of life of residents. Town of New Hartford residents have access to the many cultural resources that are available in the Greater Utica Area. Cultural resources that are located within the region include:

- Beck's Grove Dinner Theater (Rome)
- Children's Museum of History, Natural History, Science & Technology (Utica)
- Earlville Opera House (Earlville)
- Kirkland Art Center (Clinton)
- Munson-Williams-Proctor Arts Institute Museum of Art (Utica)
- Oneida County Historical Society Museum (Utica)
- Players of Utica (Utica)
- Rome Community Theater (Rome)
- Sculpture Space (Utica)
- Stanley Performing Arts Center (Utica)
- Utica Symphony Orchestra (Utica)

Historical and cultural resources located in the Town of New Hartford are highlighted below.

### 8.8.1 Historic Resources

The Town of New Hartford has one nationally designated historic structure. St. Stephen's Church, at 22-27 Oxford Road, is privately owned and has been listed on the National and State Registers of Historic Places since 1996. The table that follows lists structures that have been identified as having historic significance. The list is not comprehensive and may include structures that may no longer be qualified due to structural changes. A complete inventory of locally significant structures should be established and maintained to ensure that these valuable resources are preserved.

Table 8-4 Significant Local Structures  
*Town of New Hartford*

Building Name	Location
<b>Town of New Hartford</b>	
<b>Apartments</b>	Oneida Street
<b>Butler Hall</b>	Genesee Street
<b>Chadwicks Depot</b>	Elm Street
<b>Davis Zigbee House</b>	Mohawk Street
<b>Ellis Residence</b>	Oxford Road
<b>Hart Residence</b>	Kellogg Road
<b>Krol Residence</b>	35 Wilbur Road
<b>Lees Radio &amp; TV</b>	Oneida Street
<b>Marima Corporation - Willowvale Bleacher</b>	Bleachery Avenue
<b>Messiah United Church of Christ</b>	Oneida Street
<b>Needham-Maynard Farm</b>	Middle Settlement Road
<b>Needham-Maynard House</b>	23 Middle Settlement Road
<b>Olive Collins Farm</b>	Clinton Road
<b>Palmer's Inn</b>	Middle Settlement Road
<b>Private Farm</b>	Tibbets Road
<b>Private Residence</b>	71 Main Street
<b>Private Residence</b>	66 New Hartford Street
<b>Private Residence</b>	67 New Hartford Street
<b>Private Residence</b>	68 New Hartford Street
<b>Private Residence</b>	69 New Hartford Street
<b>Private Residence</b>	Oneida Street
<b>Private Residence</b>	208 Oneida Street
<b>Private Residence</b>	Oxford Road
<b>Private Residence</b>	Route 5
<b>Private Residence</b>	107 Seneca Turnpike
<b>Remet Corporation - Willowvale Bleaching Co.</b>	Bleachery Avenue
<b>Ruth Residence</b>	46 Slusser Avenue
<b>St. Margaret's Convent</b>	Jordan Road
<b>Worker's House</b>	72 Burrstone Avenue
<b>Worker's House</b>	73 Burrstone Avenue
<b>Worker's House</b>	75 Burrstone Avenue
<b>Worker's House</b>	76 Burrstone Avenue
<b>Worker's House</b>	77 Burrstone Avenue

Building Name	Location
<b>Worker's House</b>	78 Burrstone Avenue
<b>Yahundasis Golf Club</b>	15 New York Rt 5
<b>Zientek Residence</b>	43 Wilbur Road
<b>Village of New Hartford</b>	
<b>Butler-Hoffman House</b>	116 Hoffman Road
<b>Eames Mansion</b>	76 Oxford Road
<b>Friends Meeting House</b>	96 Oxford Road
<b>George French Home</b>	113 Genesee Street
<b>Legro Residence</b>	46 Hillside Avenue
<b>Lester House</b>	South Street (Oxford Road)
<b>Mclean House</b>	Genesee And South Streets
<b>Partlow Corporation</b>	2 Campion Road
<b>Presbyterian Church</b>	Genesee Street
<b>Presbyterian Church</b>	On The Village Green
<b>Private Residence</b>	5 Oxford Road
<b>Private Residence</b>	14 Oxford Road
<b>Private Residence</b>	25 Pearl Street
<b>Private Residence</b>	45 Sanger Avenue
<b>Samuel Hicks House</b>	18 Oxford Road
<b>Souter Residence</b>	3 Oxford Road
<b>St. Stephens Episcopal Church</b>	25 Oxford Road
<b>Washington Mills Passenger Station</b>	Kellogg Road

Source: Town of New Hartford Planning Department

## 8.8.2 Cultural Resources

### New Hartford Historical Society

The New Hartford Historical Society, located in Butler Hall at 48 Genesee Street, houses all held artifacts and records for the Town. The Society was organized in 1908 to provide information to citizens interested in the history of the Town and its Villages and to collect and preserve any materials that help to establish the history of the area. The Historical Society holds monthly meetings and each meeting includes a short program on some aspect of regional history. The Society is the designated historian for the Town and receives support from the Town as well as through individual memberships.

## New Hartford Public Library

The New Hartford Public Library, located at 2 Library Lane, was originally established in 1976 as a volunteer library. In 1988, it was granted a permanent charter and became a member of the Mid-York Library System. The need for expansion was identified in the early 1990s and in 1999 a newly constructed 10,000 square foot building was opened to the public.

The library provides access to the Mid-York electronic catalog, the Internet and document publishing applications, such as Word, Excel, PowerPoint and Access through 19 computer terminals. In

addition to books, on-loan materials include: cassettes, CD's, records, magazines, books on cassette and videotapes. Current magazines and newspapers do not circulate but are available for review in the library. Programs for language development and reading as well as special events are provided for youths. The library is open seven days a week for varying hours, except from July 1 through Labor Day when the library is closed on Sundays.



*New Hartford Public Library*

## 8.9 Community Services & Facilities Findings

- Current police staffing levels is appropriate to serve the resident population but is not appropriate to handle the additional daily transient population that must also be served
- Several health care facilities are located in the Town of New Hartford
- Enrollment figures in the school districts that serve the Town of New Hartford were relatively stable between 2001 and 2004
- During the 2002-2003 school year, the New Hartford Central School District had a higher percentage of graduates who pursued a college education and a lower dropout rate than both the County and the State
- The Town of New Hartford has one nationally designated historic structure and several structures that are locally significant

## 8.10 Community Services & Facilities Policies

Policy 1 - Historic, cultural and natural resources should be protected from development and activities that threaten their sustainability

Policy 2 - High quality professional public safety organizations including police, fire and emergency services should be supported and encouraged

Policy 3 - Public safety impacts of new development should be considered and addressed

Policy 4 - Sufficient training should be provided to volunteer and auxiliary organizations providing public safety and supporting professional public safety organizations in New Hartford

Policy 5 - Cooperation and collaboration should be fostered among New Hartford's "first responders" and those of neighboring communities

Policy 6 - The Town should support the volunteer and civic-minded efforts of social and cultural organizations as an important aspect of the quality of life in the Town